

## **Review of *The Complete Idiot's Guide to Knowledge Management***

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*The Complete Idiot's Guide to Knowledge Management* by Melissie Clemmons Rumizen, Ph.D. is a good primer on knowledge management for the novice as well as for one familiar with the topic. Rumizen first defines knowledge management and addresses more difficult topics as the guide progresses, making it easy for the reader to follow. Appendices with definitions and other helpful resources are also included.

The guide's content is clearly presented in an easy-to-read format. Each chapter includes cutouts of things the reader should know, and all technical areas and additional resources cited are current.

While the guide is a little long at 315 pages and at times seems very detailed and slow-moving, it is worth reading. Overall, the guide is well suited for its intended audience and outlines the basics of knowledge management. Readers with a strong background in knowledge management can also benefit from this guide.

I do not know of another book that addresses knowledge management better than *The Complete Idiot's Guide to Knowledge Management*. It covers all aspects of knowledge management in one easy-to-read volume.